



VirtiMD App Instructions

Step 1: Download the Application

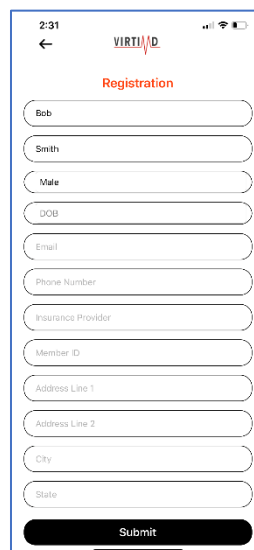
- Search VirtiMD in your app store, or scan the QR code below



Step 2: Register as a patient in the app by selecting “Not a Member? Sing up”



Step 3: Input information as requested on the Registration Page

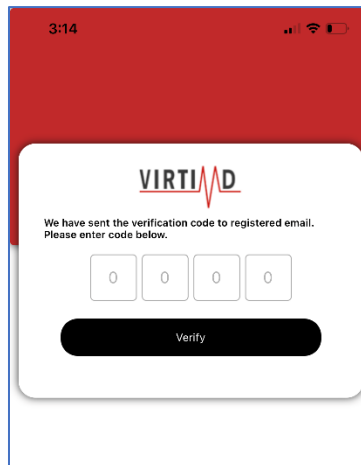




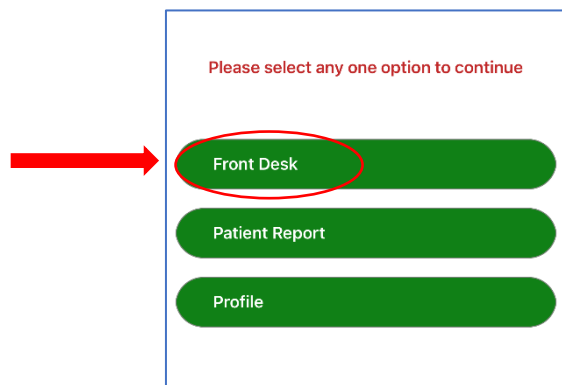
Step 4: Once all information has been submitted, you will be brought back to the main screen. Type in your email and select “Get Pin” A 4 digit pin number will be emailed to the email you used to register.



Step 5: Check your email for the 4 digit pin code and put it in the next screen and hit “Verify”

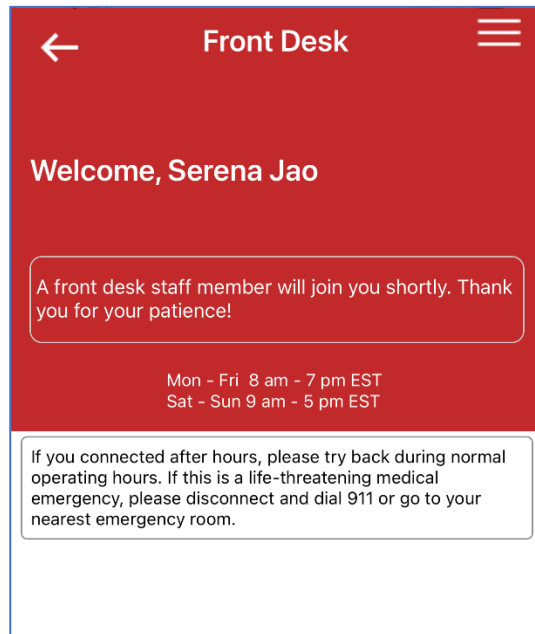


Step 6: Now you are registered and logged into the App. To see a provider, select the first option – “Front Desk” (This will eventually be changed to “See a Provider Now”) [Reminder that your telemedicine visit can be done any time ON THE SAME DAY as your testing appointment.](#)



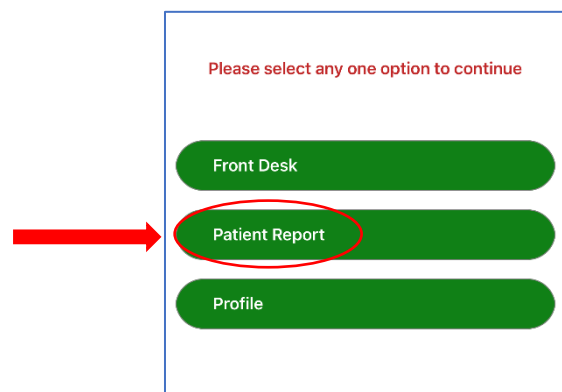


Step 7: Wait on the next page for the virtual receptionist to connect to confirm your information. Be sure to have your insurance card and ID with you. [PLEASE STAY ON THIS PAGE WHILE YOU WAIT.](#) If you leave and re-enter you will be pushed to the back of the line or you will have to reconnect.



Step 8: Once your telemedicine appointment is done, simply go to the designated testing location where a Medical Assistant will verify that your telemed appointment was done and get you tested!

Step 9: Test results will be available through "Patient Report" once they are ready and the Medical Assistant has uploaded the file. No more waiting around for your results!



Note: There is a desktop version as well. Patients can visit us at - <https://telemedicine.virtimd.com/> and follow the same steps as above